

2026 Target Field Training Requirements

There are **two main parts** to 2026 Target Field Training.

Part 1 is a bundle of Delaware North corporate training modules, such as 4 Key Elements of Service Delivery (GuestPath), Food Safety, Alcohol Training, Onboarding Safety, and PCI Compliance.

Part 2 are Target Field-specific items like Unit Training and various waivers.

Training is hosted and managed by **Delaware North** via their Workday learning platform. The following is an overview of the process:

- **Invitation:** Achieving Dreams submits our volunteer roster to Delaware North. You will receive an automated email from their system with instructions to begin your training.
- **Verification:** Delaware North provides periodic completion reports to Achieving Dreams.
- **Updates:** We will update your status in the Training Center within **two business days** of receiving verification from the venue.

These courses take approximately 60 minutes together.

There will be no need to upload training proofs to Achieving Dreams.

You will receive a series of emails from Workday (not Achieving Dreams or Delaware North). Please make sure to monitor your junk or spam folders.

Email 1 & 2

These emails will contain your Workday username and a temporary password and the link to their system.

Subject: Additional information about your Workday account

From: "delawarenorth@otp.workday.com" <delawarenorth@otp.workday.com>

To: "scottandamyeicher@gmail.com" <scottandamyeicher@gmail.com>

Sent: Monday, February 9, 2026 at 02:12:37 PM CST

Subject: Additional information about your Workday account

For Delaware North Team Members:

Welcome to the team! We are thrilled to have you join us. To get started with your onboarding tasks, please see your temporary password and link below to log in to Workday. You will be prompted to reset your password upon your first login. Note that your username has been sent in a separate email.

In your Onboarding Plan, use the "To Do" section to follow-up on all required actions and documents you need to complete prior to your first day of work.

We look forward to working with you!

For All Other Users:

Welcome! A Workday account was created for you. This is the system you will use to complete required training. To get started, click on the link below. Note that your username has been sent in a separate email.

Please sign in to Workday with the following temporary password and the username you were provided separately. You will be prompted to reset your password.

Email 1: Username and Links

Subject: Additional information about your Workday account

From: "delawarenorth@otp.workday.com" <delawarenorth@otp.workday.com>

To: "scottandamyeicher@gmail.com" <scottandamyeicher@gmail.com>

Sent: Monday, February 9, 2026 at 02:12:37 PM CST

Subject: Additional information about your Workday account

For Delaware North Team Members:

Welcome to the team! We are thrilled to have you join us. To get started with your onboarding, please click on the link below to log in to Workday. You will be prompted to reset your password. Your username has been sent in a separate email.

In your Onboarding Plan, use the "To Do" section to follow-up on all required actions and complete them by your first day of work.

We look forward to working with you!

For All Other Users:

Welcome! A Workday account was created for you. This is the system you will use to complete your onboarding. Please click on the link below. Note that your username has been sent in a separate email.

Please sign in to Workday with the following temporary password and the username you were prompted to reset your password.

Email #2: Temporary Password

Corporate Training (Email 3)

The actual corporate training information comes in email #3. This will be common between Target Field and Allianz Field – you only have to do this part one time – it is common between both venues.

Subject: Action Needed: Please Complete Required Training

Hello Amy Eicher [E],

Thank you in advance for volunteering with your group at Target Field! We're thrilled to have you and appreciate the time and energy you're dedicating to making this event a success.

Before your volunteer date, please complete **mandatory training and required waivers by 02/23/2026 or at least one week before your scheduled event, whichever comes first.**

Step 1: Complete Your Training

- **Topics Covered:** Volunteer Safety, Service Standards, Food Safety, Alcohol Safety, and PCI Compliance
- **Estimated Time:** About 2 hours
- **Access:** You can complete training on a computer, mobile device, or tablet
- **Quizzes:** Some courses include a quiz; you must pass to complete the course

Email 3: Corporate Training

Status Updates

As training components are done, the venues will update Achieving Dreams. We will then load your training information in our site, and you can observe your status from the Training Center.

Target Field Unit Training Links

The specific links for Target Field Unit Training are listed below. These are also found in email #4, but can be accessed directly.

Waivers

Volunteers 18+

[Target Field Volunteer Release, Waiver, Indemnification & Arbitration Agreement](#)

[Target Field Alcohol Service Training Certification Acknowledgement Form](#)

Volunteers under 18

[Volunteer Release, Waiver, Indemnification & Arbitration Agreement: -18](#)

If you are volunteering at both Target Field and Allianz Field, you must complete waivers for both venues, as they are not the same.

Unit Training

[CLICK HERE FOR TARGET FIELD UNIT TRAINING](#)

Status Updates

As training components are done, the venues will update Achieving Dreams. We will then load your training information in our site, and you can observe your status from the Training Center.

[Download Training: Target Field \(PDF\)](#)