

MN Zoo Training

If you want to volunteer at the MN Zoo for 2025, you need to have valid ServSafe training. If you already have valid ServSafe training on file, send an email to training@achievingdreamsmn.org and ask to have you MN Zoo training activated.

ServSafe Alcohol Certification

If you need ServSafe certification, please follow the instructions below.

The **ServSafe Alcohol Service Training** is a comprehensive three-hour program required for all volunteers at several of our venues. Additionally, this certification is a mandatory requirement for managers at **Allianz Field**.

ServSafe Alcohol Training Instructions

Every volunteer is responsible for creating their own account and paying for their training directly through ServSafe. At the end of this process, you must download a **PDF** to submit back to us as documentation of your certification.

Steps to Purchase Your Course

1. **Create a Profile:** Visit www.servsafe.com and select “Create Account.”
If you already have a profile, simply log in.
2. **Access Alcohol Section:** After you are logged in, click on **ServSafe Alcohol** on the top navigation bar.



The screenshot shows the ServSafe website's top navigation bar. The bar is blue and contains the following items from left to right: a back arrow, a refresh icon, a lock icon, the URL 'https://www.servsafe.com/ServSafe-Alcohol', a search icon, a user icon with 'WELCOME JOHN', a dropdown arrow, a 'CERTIFICATES' link with a dropdown arrow, a 'SCORES' link with a dropdown arrow, and a star icon. Below the main navigation, there is a secondary navigation bar with links: 'SERVSAFE MANAGER', 'SERVSAFE FOOD HANDLER', 'SERVSAFE ALCOHOL' (which is highlighted with a red box), 'SERVSAFE ACADEMIC', 'SERVSAFE ALLERGENS', 'SERVSAFE WORKPLACE', and 'INSTRUCTORS/PROCTORS'. At the bottom of the page, there is a footer bar with links: 'Get Certified', 'Take Online Course', 'Take Online Exam', 'Check My Score', 'Download My Certificate', 'Find Instructor/Proctor', 'Find a Class', 'Buy Alcohol Products', and 'FAQs'.

3. **Select Your Location:** Enter **MINNESOTA** for the state and click Submit.



Get Started Now

Alcohol service involves many risks. Prepare yourself to handle these risks with responsible alcohol training from a trusted and experienced source, the National Restaurant Association.

MINNESOTA

SUBMIT

4. **Add to Cart:** Add the **ServSafe Alcohol Online Course and Primary Exam – 3rd Edition** to your cart.



ServSafe Alcohol Online Course and Primary Exam-3rd Edition

NOW IN ENGLISH AND SPANISH! -

SSAOLP3

\$30.00

ADD TO CART

5. **Apply Discount (Levy Venues Only):** Click "View Your Cart." If you are training for a **Levy venue** (Target Center, Grand Casino Arena, or CHS Field), enter **LEVY23** in the coupon code field and click **Apply Coupon**.

Note: This code gives you a 32% discount.

Please Note: This code is exclusively for Levy locations and use is strictly tracked. Unauthorized sharing or use of this code may result in the dismissal of the individual volunteer and their associated non-profit group.

6. **Checkout:** Click **Checkout**, enter your payment information, and select **Continue** to finish your purchase.

Step-by-Step: Completing Your Training

Phase 1: The Online Course

- **Access the Training:** Hover over **ServSafe Alcohol** in the top menu and select "**Take Online Course**."
- **Start Training:** Locate the ServSafe Alcohol course in your dashboard and click "**Launch**."
- **Complete Modules:** Finish all training modules to prepare for the final test.

Phase 2: The Final Exam

- **Start the Exam:** Once the course is finished, click on "**Take Online Exam**."
- **Select Exam Type:** Choose the "**Primary ServSafe Alcohol Exam**."
- **Begin:** Your exam access code should populate automatically. Click "**Continue**" to start.

After the Exam

- **Results:** You will be notified immediately if you passed or failed.
- **Get Your Certificate:** After **48 hours**, your certificate will be ready. To download it, go to **Certificates**, then select **View/Print Certificates**. From this screen, save this – it will be in the required PDF format to upload later.
- **Validity:** Your certification is valid for **three (3) years**.

How to Submit Your Certificate

Once you pass the test and download the certificate as a PDF, you must upload it to our system.

1. Go to our **Training Center**.
2. Find the **ServSafe** row and expand it to reveal the **Submit or Update** button.

Training Status

for John Rock

Common Certifications	
TEAM	Valid ▾
ServSafe	Expiring Soon ▲
Expires Feb 08, 2026	UPDATE

This will open a JotForm where you can **Drag and Drop** or browse to your ServSafe Certificate PDF. Click the box acknowledging our standard processing time to reveal the **Submit** button.

ServSafe Alcohol Training Submission

Volunteer Name *

John Rock

ServSafe Certificate Upload *



Browse Files

Drag and drop files here

 servsafe cert.pdf

0.2MB



Your training submission will be reviewed by our training team. This process typically takes up to two business days. You will receive an email notification once the review is complete. To ensure a timely turnaround for everyone, we kindly ask that you refrain from sending status inquiries during this window.

I understand

Submit

You will receive email updates regarding your submission. Once approved, your status will be reflected in the Training Center. If there is a problem with your submission, we will reach out to you.

[Download Training: Zoo \(PDF\)](#)